



CROSSRAIL INFORMATION PAPER

C7 – ACCESS TO RESIDENTIAL AND COMMERCIAL PROPERTY DURING CONSTRUCTION

This paper sets out the arrangements proposed for providing access to residential and commercial property during Crossrail construction.

It will be of particular relevance to those in the vicinity of the proposed Crossrail works.

This is not intended to replace or alter the text of the paper itself and it is important that you read the paper in order to have a full understanding of the subject. If you have any queries about this paper, please contact either your regular Petition Negotiator at CLRL or the Crossrail helpdesk, who will be able to direct your query to the relevant person at CLRL. The helpdesk can be reached at:

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1. Introduction

- 1.1 To construct Crossrail it will sometimes be necessary to temporarily close or otherwise alter a highway and temporarily to divert traffic, pedestrians and/or other users from passing along the highway. The term “highway” is used here to include footways and footpaths, as well as carriageways.
- 1.2 The Crossrail Bill (the Bill) sets out provisions to ensure that alternative routes for traffic, pedestrians and other highway users are as safe and convenient as reasonably practicable. The intention is to maintain a reasonable level of access to all property (residential, commercial, public buildings, schools etc) and land (eg, parks and public squares) during construction.
- 1.3 Where a highway is specified within the Bill, the nominated undertaker must consult the relevant highway authority prior to exercising the powers. Where the powers are to be exercised in relation to a highway not specified within the Bill, the nominated undertaker must obtain the consent of the highway authority before exercising the powers. The nominated undertaker must ensure that pedestrians have reasonable access to any premises affected by the interference (see paragraph 5 of Schedule 3 to the Bill).
- 1.4 These provisions will ensure that the safety and convenience of the travelling public is appropriately addressed during the design and construction of Crossrail works.
- 1.5 For further information on the provisions in the Bill, see Information Paper D19, Highways and Traffic During Construction - Legislative Provisions.

2. Crossrail Construction Code

- 2.1 The provisions of the Bill are to be reinforced by the Crossrail Construction Code (see Information Paper D1, Crossrail Construction Code) which will require the nominated undertaker to undertake the works in such a way as to maintain, so far as reasonably practicable, existing public access routes and rights of way during construction. Alternative signposted routeing will be provided where required and feasible.
- 2.2 The planning of the works will include consideration of the access and servicing requirements of affected residential and commercial premises. Access and servicing will be maintained as far as reasonably practicable, within the constraints of the works and the need to ensure the safety of the public, although this may involve diversions, temporary traffic controls and the use of temporary footways and roadways.
- 2.3 The nominated undertaker will require contractors to undertake regular communication with parties affected by the works. Local residents and businesses will be informed in advance of the dates and durations of closures and will be provided with details of diversion routes at least two weeks in advance or when final details are available.

2.4 In the event that residents or businesses are dissatisfied with this process, they can address their concerns to the independent Complaints Commissioner (see Information Paper F5, Complaints Commissioner).