



Quality Policy Statement

Effective Date: 6 April 2010

'Crossrail Limited (CRL) has been charged with delivering the Crossrail Programme for the Sponsors, namely the Secretary of State for Transport and the Mayor of London.

The programme of work, to plan, design, procure, construct, install and commission Crossrail, will be completed in accordance with a management system to ensure that the Sponsors' and other defined requirements are met. The system will be compliant with the requirements of ISO 9001: 2008.

Through the implementation of an effective management system we will;

- achieve CRL's vision and values, including delivery of a World class affordable railway;
- deliver Crossrail at minimum capital cost with due regard to optimising whole life costs;
- manage all functions in an effective and efficient manner;
- set realistic, measurable objectives and targets for all activities, to assist delivery of performance and progress;
- apply the principles of 'right first time' and continual improvement to our performance;
- ensure compliance with legislation, regulatory requirements, and relevant codes of practice and standards;
- identify risks early, and place ownership and responsibility for mitigation with those best placed to do so; and
- implement audit and review programmes to monitor compliance with requirements and assess the effectiveness of the system.

We will provide the necessary resources to implement this policy, communicate it to all interested parties and ensure that it is regularly reviewed and updated to remain effective'.


Chief Executive of Crossrail Limited